

BUREAU OF STREET SERVICES  
INVESTIGATION & ENFORCEMENT



# ANNOUNCEMENT



DATE: AUGUST 12, 2020

Get more information about StreetsLA's response to COVID-19 at <https://streetsla.lacity.org/covid>

StreetsLA is taking steps to protect public safety while continuing to provide essential City services. Services are available online, by phone or email. At this time the Public Counter is open 3 days a week- ON SITE and REMOTE support 5 days week.

For general information please call 311 or (213) 847-6000.

For service requests please submit via [myla311.lacity.org](https://myla311.lacity.org) or via the MyLA311 mobile app.

The following Street permit applications are available via the StreetsLA Automated Permit Application system: <https://bsspermits.lacity.org>

- **Permits (online payment):**
  - Overload Permits
  - Building Materials Permits
- **Permits (payment by check):**
  - Curb Painting Permits
  - Entrance Canopy Permits
  - House/Object Move Permits
  - News-rack Permits
  - News-stand Permits
  - Water Discharge/Fire Test Permits

- **Vending Permits (by appointment):**

Vending Permits are by appointment only. Vendors must have all necessary documentation and make an appointment by calling (213) 847-6000. For Information about necessary documentation, see <https://vending.lacity.org>.

All other Street Permit requests may be submitted to: [bss.spevents@lacity.org](mailto:bss.spevents@lacity.org)

## PUBLIC COUNTER SCHEDULE

### ON-SITE SUPPORT (Public Works Building, 1149 S. Broadway, Suite 350)

Tuesday - Thursday  
7:00 AM - 3:30 PM

### REMOTE SUPPORT (by phone 213-847-6000)

Monday - Friday  
7:00 AM - 3:30 PM

Payments by check or money order should be made out to: **City of Los Angeles**

and be mailed to:

Bureau of Street Services (StreetsLA)  
Investigation & Enforcement Division  
1149 S. Broadway, Suite 350  
Los Angeles, CA 90015

\*For questions regarding Tree Related Permits please contact our Urban Forestry Division at (213) 847-3077.

[see reverse]

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